



bhhc.com  800.488.2930
 pcclientservices@bhhomestate.com


Berkshire Hathaway
HOMESTATE COMPANIES



QUICK ACCESS EMAIL GUIDE

NEW BUSINESS

Auto New Business Submissions

Enter 1-10 power unit risks online for up to 12.5% commission

- Log on to our online rater through bhhc.com
- Rate, upload loss runs, and bind coverage online (online binding not available in all states)

Property New Business Submissions

Submit online for up to 22.5% commission

- You can submit via our Express Dwelling Rater (for vacant and rental dwellings) or Commercial Property Rater, available after logging in at bhhc.com

CLAIMS OPERATIONS

Client Services – Claims

(available 7:30 AM – 4:30 PM CST)

800.356.5750 or

ClientServicesClaims@bhhomestate.com

- Collects new loss reports via phone
- Provides support for agent questions, status, etc. throughout the duration of claim handling
- Supports claim examiners by researching policy discrepancies
- Email new losses or additional documentation (i.e. photos, estimates, etc.) to BHHCClaim@bhhomestate.com

OTHER BHC DEPARTMENTS

Endorsements, Cancellations, Driver Changes, Mid-Term Quotes, Filings, Loss Run Requests

BHSERVICES@bhhomestate.com

Information to include:

- Prospective named insured in subject line
- Application of any kind
- Target price
- MVRs and loss runs if on hand

Billing

877.680.2442 or BILLING@bhhomestate.com

- Installment plan changes or questions
- Account status inquiries
- Include policy number or account number in subject line

Online Access Questions

877.680.2442 or

PCCLIENTSERVICES@bhhomestate.com

- Add or delete online users
- Technical support for online access

Agency Appointments

AGENCY@bhhomestate.com

Questions about agency & agent appointments

Other questions?

Contact your marketing representative or call us at 800.488.2930 & follow the appropriate prompts for assistance.