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Dear Policyholder,

Thank you for placing your workers compensation coverage with Berkshire Hathaway Homestate Companies (BHHC). We look forward to working with you to fulfill all your workers compensation needs.

Enclosed you will find documentation necessary for the processing and administration of a claim in the event of a workplace injury, as well as important information regarding workers compensation requirements for your state (i.e. posting notices, compliance laws, etc). Please utilize the documents included to collect valid information regarding the injured employee and incident, and send the documents in when reporting the claim or upon request. Any completed document should be sent directly to BHHC using mail, e-mail, or fax. The assigned claims professional will forward necessary documentation onto the appropriate state entity.

It is critical that you promptly report all new claims using one of the methods listed to the right.

New Mexico state law requires employers to report every industrial injury or occupational disease claim to their workers compensation carrier within 72 hours of employer knowledge or notice. This requirement includes claims where no lost time is anticipated.

State law also requires that employers authorize initial medical treatment within 24 hours of knowledge that an occupational injury of illness has been sustained or reported, regardless of the legitimacy of the claim. Failure to comply may result in the loss of "medical control" and a significant increase in the potential claim cost.

We will attempt to contact you and the injured worker within 24 hours of receiving the First Report of Injury. Your cooperation in allowing the injured employee to speak with one of our Claims Professionals is appreciated.

Should you have any questions regarding the contents of this kit, a claim, or claim reporting, please contact our Customer Care Center at (888) 495-8949. Questions regarding your insurance policy or coverage should be directed to your broker or agent. We thank you for choosing BHHC as your workers compensation carrier and look forward to providing you superior customer service and compassionate care for your injured workers.

BERKSHIRE HATHAWAY HOMESTATE COMPANIES

Report a Claim

Online

bhhcpolicyholder.bhhc.com/ Client/External/Claims

Phone

(800) 661-6029

Fax

(800) 661-6984

E-mail

newclaim@bhhc.com









If You Are Injured At Work Poster

- Post in one or more conspicuous places at all business locations and work sites
 - Keep in the area where notices to employees are posted and applicants for employment are customarily located
 - Attach a collection of Form NOA-1-W Notice of Accident or Occupational Disease Disablement for employee use
- Must be printed on 11" x 17" paper

To complete the form, please enter the following information in the spaces provided:

- The name of your designated insurance company
- · Policy period dates (beginning & ending)
- · Your company name

(New Mexico Statutes Annotated § 52-1-29)

Form NOA-1-W – Notice of Accident or Occupational Disease Disablement

Post a collection of this form attached or adjacent to the If You Are Injured At Work Poster

(New Mexico Statutes Annotated § 52-1-29 and § 52-3-19 (C))





WHAT TO DO IF YOU'RE INJURED AT WORK

QUÉ HACER SI SE LESIONA EN EL TRABAJO



Notice

In most cases you must tell your employer about the accident within 15 days, using the Notice of Accident Form.



Support Services

You have the right to information and assistance from an information specialist known as an Ombudsman at the Workers' Compensation

Administration.



Claims Information

Contact your employer's Claims Representative.

Your Rights

If you are injured in a work-related accident: Your employer / insurer must pay all reasonable an

Your employer / insurer must pay all reasonable and necessary medical costs.

You may or may not have the right to choose your health care provider. If your employer / insurer has not given you written instructions about who chooses first, call an ombudsman. In an emergency, get emergency medical care first.

If you are off work for more than seven days, your employer / insurer must pay wage benefits to partially offset your lost wages.

If you suffer "permanent impairment," you may have the right to receive partial wage benefits for a longer period of time.

Employer's Insurer / Claims Representative:
Aseguradora del Empleador / Representante de
Reclamos:
Name

Phone #:

Address:

Employer must fill in insurer / claims representative information. El empleador debe completar la información del asegurador / representante de reclamos.



Aviso

En la mayoría de los casos usted debe de avisarle a su empleador del accidente dentro de los primeros 15 días usando las formas de Aviso de Accidente.



Servicios de Apoyo

Usted tiene el derecho a información y ayuda contactándose con un especialista en información conocido como "Ombudsman" en la Administración para la Compensación a los Trabajadores.



Información acerca de Reclamaciones

Contáctese con el representante de reclamaciones de su compañía.

Sus Derechos

Si se lastima en el trabajo:

Su empleador / asegurador debe de pagar por los gastos médicos necesarios y razonables.

Es posible que usted tenga, o no tenga, el derecho de escoger el proveedor de servicios para la salud. Si su empleador / asegurador no le ha dado instrucciones por escrito de quien es él que selecciona primero, pregúntele o llame a un ombudsman. En una emergencia, obtenga asistencia médica de emergencia primero.

Si usted está fuera del trabajo por más de siete días, su empleador / asegurador debe de hacerle un pago compensatorio de prestaciones para compensar parcialmente la pérdida de su salario.

Si usted sufre "daño permanente," usted puede tener el derecho a recibir prestaciones parciales de salario por un periodo de tiempo más largo.

If You Need HELP Call: 1-866-967-5667 *Ask for an Ombudsman*

Si Usted Necesita Ayuda Llame Al: 1-866-967-5667 *Pregunte por un Ombudsman*



Visit our website at: https://workerscomp.nm.gov

For FREE copies of this poster and Notice of Accident Forms call: 1-866-967-5667 EMPLOYER: You are required by law to display this poster where your employees can read it. Post the Notice of Accident forms with it.



In accordance with New Mexico law, Section 52-1-29, Section 52-3-19 and Section 52-1-49, NMSA 1978; NMAC 11.4.4.11 Conforme a la Ley de la Compensación de los Trabajadores, Sección 52-1-29, Sección 52-3-19 y Sección 52-1-49, NMSA 1978: NMAC 11 4 4 11

Comonne a la L	ley de la Compensación de los Trabajadores,	Section 52-1-29 , Section 52-5-19 y Section 52-1-49, MNSA 1916, MN	17.0 11.4.4.11
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Número de seguro soc	•	¿Dónde ocurrió el accidente?	
What happened? ;Qué ocurrió?			
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Completado por el emple	· ·	Trabajador elegirá proveedor de atención médica.	
		lys. If No, Worker has the right to change health care provider after	
	empleador tiene derecho a cambiar de	En caso que no elige, el trabajador tiene derecho a cambiar	de proveedor
proveedor de atención	médica después de 60 dias. WORKER'S INITIALS INIC	de atención médica después de 60 dias.	
Signed:	ployee/ <i>empleado</i>) S	Signed/Notice Received:	
<i>⁻ırma:</i> (emp Date/Fecha:	ployee/ <i>empleado</i>)	irma/Notificación recibida: (employer or representative/empleador o r Date/Fecha:	representante)
	PLICATION FOR INSURANCE IS GUILTY OF A C	CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESEN' RIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES. A FORMS ARE STILL VALID FOR USE	
Form NOA-1	Employer/employee: Each I Empleador/empleado: Rete	ener una copiaSEE BACK OF THIS FORMVER AL REVERSO DE ESTA FOR	:MA
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or emergency med	ical care, go to any emergency medi	cal facility.	
	ition Administration office for informat	ompensation may contact an Ombudsman at any New M cion and assistance. The offices are open Monday throug	
Trabajador Para emergencias n	nédicas vaya a cualquier clinica / hos	pital.	
Trahajadores v emn	leadores con preguntas acerca de la	compensación de los trahajadores nueden comunicarse	con un

Trabajadores y empleadores con preguntas acerca de la compensación de los trabajadores pueden comunicarse con un asesor ("ombudsman") a cualquier oficina de la Administración de la Compensación de los Trabajadores para información y asistencia. Las oficinas están abiertas desde las ocho de la mañana hasta las cinco de la tarde de lunes a viernes, con la excepción de dias festivos.

Statewide Helpline -- Linea de Asistencia

1-866-WORKOMP / 1-866-967-5667

toll free -- llamada sin costo de larga distancia New Mexico Workers' Compensation Administration PO Box 27198, Albuquerque, NM 87125

Albuquerque: (505) 841-6000 - 1 (800) 255-7965 Farmington: (505) 599-9746 - 1 (800) 568-7310 Hobbs: (575) 397-3425 - 1 (800) 934-2450

Las Cruces: (575) 524-6246 - 1 (800) 870-6826 Las Vegas: (505) 454-9251 - 1 (800) 281-7889 Roswell: (575) 623-3997 - 1(866) 311-8587

https://workerscomp.nm.gov

Santa Fe: (505) 476-7381



New Mexico Workers' Compensation Administration



Special Edition

Employers are required to post the workers' compensation poster with the Notice of Accident Forms at their workplaces.

The Workers' Compensation Administration asks all insurers and self-insurance administrators to educate employers so that they comply correctly with the posting requirement.

Employers should be advised to:

- Display the poster properly at all work sites;
- Post Notice of Accident (NOA) forms with the poster;
- Educate their employees on the use of the NOA forms.
- The poster has a blank space in which the employer is required to write the name of the employer's insurance carrier or self-insurance program, along with a contact telephone number.
- The contacts must be located in New Mexico as required by law.
- Employers are required to hang or post a supply of NOA forms attached to the poster. The forms can be hung at the bottom where indicated.

Complying with the law:

- If the poster is displayed without the forms attached or adjacent, that does not comply with the law.
- Employers must give workers access to the two-part carbonless Notice of Accident form or a printed copy that can be downloaded from the WCA website.
- When a worker uses the form to report an accident, the employer is required to accept the form as the worker's official notice, to sign and date the form and give the worker a copy.

Where to get posters and forms:

The WCA poster and NOA are available on the WCA web site:

www.workerscomp.state.nm.us

Go to any WCA office in person; for large quantities, please telephone ahead.

To request and receive printed copies of the poster and /or Notice of Accident forms by mail, contact the Publications Office at:

Call: (505) 841-6000 or, 1-800-255-7965, or email request to: wca.hotline@state.nm.us

These materials are free of charge. For large quantities, you will be asked to pay mailing costs.

WCA HELPLINE - HOTLINE:

(toll free in New Mexico)

1-866-WORKOMP

1-866-967-5667

www.workerscomp.state.nm.us

WCAPIO 4-20

What is the poster for and why are employers required to post it?

The purpose of the workers' compensation poster is:

- to inform workers that their employer has workers' compensation insurance (or self-insurance) coverage, and that they have certain rights if they are injured;
- to provide a way for workers to notify their employers in writing if they have an accident, with a copy that the worker may keep for his or her own records.

By law, employers must allow their employees to report accidents in writing using the NOA forms. It is not legal for employers to require employees to report by another method, unless the employer has received approval from the Director of the WCA.

The intention of the law is for workers to have free access to the forms. If the worker has to ask the supervisor for a form to fill out, that is contrary to the purpose of the law.

When does a worker NOT have to use an NOA form?

- If the employer (or someone in authority, such as a supervisor) had "actual notice" of the accident. Usually this means the employer or supervisor was present and witnessed the accident.
- If the worker is prevented from giving notice by circumstances beyond the worker's control. In such case, the worker must give notice within 60 days.

What is the consequence if an employer does not post the poster?

The right of the injured worker to notify the employer and make a claim is extended from 15 days to 60 days.

This is considered to be a disadvantage for the employer, especially if there is any question about whether the claim was valid. It is very hard to investigate an accident 60 days after it happened.

Frequently asked questions:

May employers print their own posters?

If privately printed posters are exact copies of the WCA poster, and are provided to employers by insurers free of charge, that is acceptable.

How long will the current poster last?

The current poster is valid until it is rescinded by order of the Director, a change in the rules, or a change in the law. The previous poster was in use for 11 years.

What if employers want to put the poster into a frame so that there will be a neat display?

That is OK as long as NOA forms are placed near the poster and are accessible to workers.

What about the poster that employers can buy from commercial companies?

- It is not necessary for employers to buy commercial posters.
- Commercially purchased posters are acceptable by law if they are identical to the WCA poster.
- Commercial vendors normally do not provide NOA forms to employers along with the mandatory posters. If the employer does not post NOA forms, it does not comply with the law.

NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION OFFICES

Albuquerque Headquarters:

2410 Centre Ave. SE Albuquerque, NM 87106 Phone: (505) 841-6000 toll-free: 1-800-255-7965

Regional Field Offices:

Farmington:

3535 East 30th Street, Ste. 212 Farmington, NM 87402 Phone: (505) 599-9746 toll-free: 1-800-568-7310

Las Cruces:

1120 Commerce Dr, Suite B-1 Las Cruces, NM 88011 Phone: (575) 524-6246 toll-free: 1-800-870-6826

Las Vegas:

32 NM 65 Las Vegas, NM 87701

Phone: (505) 454-9251toll-free: 1-800-281-7889

Lovington:

100 West Central, Suite A Lovington, NM 88260 Phone: (575) 396-3437 toll-free: 1-800-934-2450

Roswell:

Penn Plaza Building, 400N. Pennsylvania Ave., Ste. 425 Roswell, NM 88201 (575) 623-3997 toll-free: 1-866-311-8587

Santa Fe:

810 West San Mateo, Ste., A-2 Santa Fe, NM 87505 (505) 476-7381

The Importance of Notice of Accident in New Mexico workers' compensation By Judge Gregory Griego

The workers' compensation law, section 52 -1-29 (A) NMSA, requires an injured worker to give written notice of an accident. The notice of the accident must be provided within 15 days of when worker knew or should have known of the accident occurrence. A notice of an accident must be provided to the employer, an employer's agent, or another person acting within supervisory capacity. Mosher v. Bituminous Ins. Co., 96 NM 674, 634 P.2d 696 (Ct. App. 1981).

Actual notice of an accident by a supervisor can substitute for the written notice required by the statute. Section 52-1-29 (A) NMSA. Actual notice can take many forms, including direct observation of an accident, or the consequences of an accident.

Notice to a health care provider normally will not constitute notice of an accident complying with the statute. <u>Sanchez v. Azotea Contractors</u>, 84 NM 764, 508 P.2d 34 (Ct. App. 1973).

Verbal notice to a supervisor may constitute actual notice, but only if it puts the employer on notice regarding the time, place and circumstances of a work accident. <u>Bell v. Kenneth P. Thompson Co.</u>, 76 NM 420, 415 P.2d 546 (S. Ct. 1966). Verbal notice of an accident can be given to a supervisor by someone other than the worker. For example, a co-worker can inform a supervisor of the occurrence of a work accident.

Mere knowledge of an injury, without relation to a work accident is insufficient notice within the requirements of the statute. <u>Herndon v. Albuq. Publ. Sch.</u>, 92 NM 635, 593 P.2d 470 (Ct. App. 1978). For example, the statement, "My neck hurts," would not constitute notice of an accident. The statement, "My neck hurts since I lifted an engine block yesterday," would be sufficient as notice to an employer.

Actual notice of an accident is subject to the same time limitations and requirements as written notice. <u>See Rohrer v. Eidal International</u>, 79 NM 711, 449 P.2d 81 (Ct. App. 1968).

The failure to give timely notice of an accident constitutes an absolute defense to a claim for worker's compensation benefits. <u>Geeslin v. Goodno, Inc.</u>, 75 NM 174, 402 P.2d 156 (S. Ct. 1965). The defense is considered to be an affirmative defense, which must be raised by the employer. <u>Mosher v. Bituminous Ins. Co.</u>, 96 NM 674, 634 P.2d 696 (Ct. App. 1981). The practical effect of this is that notice is assumed to have been given unless there is a specific denial of notice on the part of the employer. Employer bears the burden of proof establishing a lack of notice.

Employer is required under Section 52-1-29 (B) NMSA to keep posted in a prominent location a poster promulgated by the Workers Compensation Administration regarding the law of workers' compensation. The poster is required by statute to have posted along with it forms of notice which have been approved by the Director of the Workers' Compensation Administration. Section 52-1-29 (C) NMSA.

If an employer fails to comply with the statutory requirement regarding the posting of the WCA poster, the time for providing notice by a worker of an accident can extend up to 60 days from the accident. Section 52-1-29 (B) NMSA. Trial decisions have held that the posting of the notice poster, without the notice forms, was inadequate and the time for notice was extended to 60 days. A trial decision has held that the placement of the poster and notice forms in a locked cabinet without ready access was inadequate.

Worker is expected to give notice of an accident when the worker knows or should have known of a work related injury and seriousness of the accident and its resulting injuries. In one case, the worker felt a minor neck pain at the time of the accident. The worker later related serious arm pain to the work accident. The time for giving notice began to run when the worker was aware of the relation between work and injury. Garnsey v. Concrete, Inc., 1996-NMCA-081, 122 NM 195. It is not uncommon for a worker to first become aware of the relation between a work incident and an injury when they are informed of that by a health care provider. Even where there is a clear relation between an accident and injury, the time for notice does not begin to run until a reasonable worker would appreciate the seriousness of the injury. Gomez v. B. E. Harvey Gin Co., 110 NM 100 (S. Ct. 1990).



Workers' Compensation

Fraud is a CRIME

To report fraud call (505) 841-6832 or 1-800-255-7965



NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION

EMPLOYERS' FIRST REPORT OF INJURY OR ILLNESS

2410 CENTRE AVE. SE ♦ PO BOX 27198 ALBUQUERQUE, NM 87125-7198

OFFICIAL USE ONLY

G E N E R A L C A		RINT IN BLACK INK EMPLOYER (NAME & A		CL ZIP)			CAR	RIER / ADMII	NISTRA	TOR CLAI	M# OSH	IA LOG N	NUMBEI	R	REPORT	PURPO	OSE CODE		
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N E R A L									JURISDIC*						ICTION CLAIM NUMBER				
R A L									INSURED REPORT NUMBER										
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NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION

Phone: (505) 841-6000 In-State Toll Free: 1-800-255-7965

 FARMINGTON:
 505-599-9746/1-800-568-7310
 LAS CRUCES:
 505-524-6246/1-800-870-6826

 LAS VEGAS:
 505-454-9251/1-800-281-7889
 LOVINGTON:
 505-396-3437/1-800-934-2450

Roswell: 505-623-3781 **Santa Fe:** 505-476-7381

FILING INSTRUCTIONS

PURPOSE: To report all alleged work-related injuries or illnesses resulting in more than 7 days of lost work or in death of the worker. This form is not an admission or denial by the employer as to whether the worker's alleged injury or illness is compensable, **and must be completed by the employer or the employer's representative.**

WHEN TO FILE: This form must be filed within 10 days of knowledge of any alleged work-related injury or illness that results in more than 7 days of lost work. **It must be filed even if the employer disputes the worker's claim of work-related injury or illness.**

WHERE TO FILE: Mail the original form to the New Mexico Workers' Compensation Administration (Attention: Statistics) at the address on the front of this form. Copies must also be provided to the worker and the employer's workers' compensation insurer.

PENALTIES: Each instance of failure to file this form when required is punishable by a fine of up to \$1,000.00.

INSTRUCTIONS FOR COMPLETION

FILLING IN THE SHADED AREAS IS OPTIONAL. The employer may wish, however, to use some of these areas (such as "Witnesses") for the employer's records. Expanded instructions are found in the publication *Guide to Completing the Employer's First Report of Injury or Illness*, available from the Administration's Albuquerque office (call either number bold-faced above and ask for Statistics).

Please print in black ink or type, and ensure that all entries are legible before submission. An illegible or incomplete E1 may be returned.

NAIC CODE: Represents the nature of the employer's business at the location where the worker was employed at the time of injury or illness exposure; derived from the federal government publication *North American Industry Classification System Manual*. Include this code if known.

EMPLOYER'S LOCATION ADDRESS: Facility where the worker was employed at the time of injury, if different from mailing address.

CARRIER: Name, mailing address and telephone number of the licensed business entity issuing a contract of insurance and assuming financial responsibility on behalf of the employer. A WCA-approved self-insured employer should enter its business name.

CLAIMS ADMINISTRATOR: Name, mailing address and telephone number of the insurance carrier, agency, third party administrator or self-insured responsible for adjusting the claim.

EMPLOYER, CARRIER OR ADMINISTRATOR FEIN: Federal Identification Number, assigned by the Internal Revenue Service.

DID SALARY CONTINUE? Shows if the employer is continuing to pay the worker's regular wages without charge to employee benefits.

DATE OF INJURY/ILLNESS: In the case of an occupational illness (arising from the worker's activity or exposure over an extended period), enter the date of diagnosis or the date first reported to the employer as possibly work-related.

DATE EMPLOYER NOTIFIED: The date the worker first notified (verbally or in writing) the employer or the employer's representative of the alleged work-related injury or illness.

DATE DISABILITY BEGAN: The first full day on which the worker lost time from work due to the injury or illness.

TYPE OF INJURY OR ILLNESS: Briefly describe the nature of the injury (such as lacerations to the forearm) or illness (such as carpal tunnel syndrome). Be as specific as possible.

PART OF BODY AFFECTED: The specific part of body affected by the injury or illness (for example, right forearm, lower back).

DEPARTMENT OR LOCATION: If the accident or illness exposure did not occur on the employer's premises, enter specific address or location (for example, Client's office at 123 Main St., Yourtown, NM 87xxx). For occurrences in New Mexico, give ZIP or COUNTY.

ALL EQUIPMENT, MATERIAL OR CHEMICALS: List all equipment, materials and/or chemicals the worker was using, applying, handling or operating when the injury or illness exposure occurred. Be specific (for example, decorator's scaffolding, electric sander, paintbrush and paint). Enter "NA" if not applicable. NOTE: The items listed do not have to be directly involved in the worker's injury or illness.

SPECIFIC ACTIVITY: Describe the specific activity the worker was engaged in when the accident or illness exposure occurred (for example, sanding ceiling woodwork in preparation for painting).

WORK PROCESS: Describe the work process the worker was engaged in when the accident or exposure occurred, such as building maintenance. Enter "NA" for not applicable if not engaged in a work process (for example, if the worker was walking along a hallway).

HOW INJURY OR ILLNESS OCCURRED: Describe how the injury or illness/abnormal health condition occurred. Be very specific. Include the sequence of events and name any objects or substances that directly injured the worker or made the worker ill. (For example: worker stepped back to inspect work and slipped on some scrap metal. As worker fell, worker brushed against the hot metal.)

WORKER'S/EMPLOYER'S RIGHTS AND RESPONSIBILITIES

If you, the worker, believe that benefits are due you under the Workers' Compensation Act, and your employer or the employer's insurance carrier has failed or refused to make those benefits available to you, you have a right to file a complaint with the New Mexico Workers' Compensation Administration. Workers and employers with questions about rights or responsibilities under the Act may contact an ombudsman at any Workers' Compensation Administration regional office for information and assistance. To do so, call any of the above-listed telephone numbers (8 a.m. to 5 p.m. M-F).



Authorization for the Release of Information / Autorización Para La Liberación De Información

Claim Number/Número de Reclamo

Date of Injury / Fecha de la Lesión

Employee/Empleado

Date of Birth / Fecha de Nacimiento

I hereby authorize the divisions of Berkshire Hathaway Homestate Companies, their representative or bearer, to review, inspect, copy, and/or photograph any and all of the following documents:

Por este medio autorizo las divisiónes de Berkshire Hathaway Homestate Companies, su representante o portador, a revisar, inspeccionar, copiar, y/o fotografiar cualquier y todo de los siguientes documentos:

Any and all medical records, including but not limited to office and hospital records, laboratory results, diagnostic reports and films, psychiatric records, medical correspondences, doctor's and nurse's notes, and medical histories relevant to my workers' compensation claim. I also hereby give permission to Berkshire Hathaway Homestate Company representatives to contact the attending physicians involved in the treatment of all related conditions.

Cualquier y todo expediente médico, incluyendo pero no limitado, a los expedientes de la oficina y hospitales, resultados de laboratorios y filminas, expedientes psiquiátricos, correspondencia médica, notas de los doctores y enfermeros(as), e historiales médicos relevantes a mi reclamo de compensación de trabajadores. También, por este medio le doy permiso a los representantes de Berkshire Hathaway Homestate Company para comunicarse con el médico tratante envuelto en el tratamiento de todas las condiciones relacionadas.

All employment and human resource information including but not limited to: hiring and employment records, payroll and income statements, documentation related to this or any other relevant injury and any other information pertinent to providing benefits and services necessary for the completion of this claim.

Toda información del empleo y de recursos humanos, incluyendo pero no limitado a: expedientes de contratación y empleo, declaraciones de nómina e ingresos, documentación relacionada a esta o cualquier otra lesión relevante, y cualquier otra información pertinente que provea los beneficios y servicios necesarios para completar este reclamo.

The released information is required for the following reasons:

La información liberada es requerida por las siguientes razones:

To provide for adequate preparation, investigation, evaluation, review, and discovery of a claim for workers compensation benefits. Specifically, to determine the causation and the nature and extent of any possible pre-existing, concurrent or aggravating medical conditions with potential medical, legal, or factual implications in the this work-related injury or injuries.

Para proporcionar una preparación, investigación, evaluación, revisión, y descubrimiento adecuado del reclamo de beneficios de compensación de trabajadores. Específicamente, para determinar la causa y la naturaleza y extensión de cualquier posible condición médica pre-existente, concurrente o agravante con potencial médico, legal, o implicaciones fácticas en esta lesión o lesiones relacionadas al trabajo.

To provide the treating physician, consultant or evaluator with medical information necessary to provide you with the best possible medical care and medical advice.

Para proporcionar al médico tratante, consultor, o evaluador con la información médica necesaria para proporcionarle el mejor cuidado médico posible y consejería médica.

To facilitate recovery of all benefits paid toward your workers' compensation claim from any third party responsible for this injury.

Para facilitar la recuperación de todos los beneficios pagados por su reclamo de compensación de trabajadores de cualquier tercer parte responsable de esta lesión.



Authorization for the Release of Information / Autorización Para La Liberación De Información

To ensure that you are accurately compensated for any amount of lost wages, time or resources while undergoing evaluation, treatment and recovery for this injury.

Para asegurar que usted se encuentra compensado correctamente por cualquier cantidad de salarios, tiempo, o recursos perdidos mientras se somete a la evaluación, tratamiento, y recuperación de esta lesión.

To obtain any information necessary to appropriately determine further actions as a result of the injury or condition and to prevent further issues for you and other employees.

Para obtener cualquier información necesaria para determinar apropiadamente acciones adicionales como resultado de la lesión o condición, y para prevenir problemas adicionales para usted y otros empleados.

This consent and authorization is effective immediately, and is subject to revocation by the undersigned at any time except to the extent that action has been taken in reliance hereon, and if not earlier revoked, it shall terminate on conclusion of the claim without express revocation.

Este consentimiento y autorización es efectivo inmediatamente, y está sujeto a la revocación del abajo firmante en cualquier momento excepto a la extensión en que se hayan tomado acciones en dependencia con esto de aquí en adelante, y si no es revocado anteriormente, terminará con la conclusión del reclamo si no se presenta una revocación expresa.

A copy or fax is as valid as the original.

Una copia o fax es tan válida como el original.

Names, Addresses, and Phone Numbers of Providers/Nombres, direcciones, y números de teléfonos de los proveedores

I have read this authorization and fully understand its entire contents. I have asked questions about anything that was not clear to me and I am satisfied with the answers I have received. I understand that I have a right to receive a copy of this authorization upon my request.

He leído esta autorización y entendido completamente su contenido en su totalidad. He hecho preguntas sobre todo lo que no estaba claro para mí y estoy satisfecho con las contestaciones que he recibido. Yo entiendo que tengo derecho a recibir una copia de esta autorización una vez lo solicite.

Signature/Firma

Date/Fecha



Medical History Request

J	_	
Employee Name	Dat	e of Injury
Employer Name	Cor	mpletion Date
Please complete this form by providing your medical history f all of your medical records to your current treating physician		
Thank you for your cooperation.		
Past Injuries, Disabilities, or Other Medical Conditions		
Hospitalizations		
Hospital Name & Address	Phone	Date(s) Adimitted
To ation Disciplina and Occurre	<u> </u>	1
Treating Physicians or Groups	l a	la
Doctor or Group Name, Address	Phone	Dates of Treatment





Employee Incident Report

This for should be filled out by the injured employee.

Name	Employer Name						
Date of Incident	Time of incident	Time you began work on day o	fincident				
Address of Incident	City, State	Zip	Offsite? (Y/N)				
How did the injury occur? Wh	nat job duties were you performing? F	Please describe in your own words.					
What part(s) of your body was	s injured (indicating right and/or left)	?					
Have you sought any medical	treatment for these injuries? If so, sp	pecify where and when.					
Have you ever injured this pa occurred.	rt of your body before (yes or no)? If s	so, please describe how and when the	e previous injury(s)				
What witnesses were present	t when the incident occurred? Please	e provide names if applicable.					
Who did you report the injury	to? When was the injury reported? P	lease provide name(s) and job title(s).				
What did you do after the inc	ident occurred?						
The above form is true and	l correct.						
Signature		Date Completed					



Informe de Incidente del Empleado

A ser completado por el trabajador lesionado.

Nombre del empleado	Nombre del empleador	Fecha del incidente						
Hora del incidente	Hora en que usted empezó a trabaja	ar el día del incidente						
Dirección del Incidente	ección del Incidente Ciudad, Estado Código F							
¿Cómo ocurrió la lesión? ¿Qué d	eberes del trabajo estaba desempeñano	do? Por favor, describa en s	us propias palabras.					
¿Qué parte(s) de su cuerpo resul	tó(aron) lesionada(s) (indicando derech	na y/o izquierda)?						
ظ Ha buscado algún tratamiento:	nédico para estas lesiones? Si es así, es	specifique dónde y cuándo.						
¿Se ha lesionado anteriormente ocurrió(eron) la(s) lesión(es) anto	alguna vez esta parte de su cuerpo (sí o erior(es).	no)? Si es así, por favor, de	scriba cómo y dónde					
¿Qué testigos estuvieron presen	tes cuando ocurrió el incidente? Por fav	or, proporcione nombres s	i es aplicable.					
¿A quién informó la lesión? ¿Cuá	ndo fue informada la lesión? Por favor, _l	proporcione nombre(s) y pu	uesto(s).					
¿Qué hizo después de ocurrido e	l incidente?							
El informe anterior es verdadero	y correcto.							
Firma	Fech	na En Que Se Completó El F	ormulario					



Employee Name

Supervisor's Report of Employment Incident

Employer Name

Date of Incident	Time of incident								
Time the employee began work or	n day of incident	Did the employee	Did the employee report the incident immediately?						
Address of Incident	City, State		Zip	Offsite? (Y/N					
How did the injury occur? What jo	b duties was the employee	performing?							
What part(s) of the employee's bo	dy were reported as injured	?							
Has the employee sought any med	dical treatment for these in	uries? If so, specify when	re and when.						
What witnesses were present whe	en the incident occurred (in	cluding self)?							
Do you have any reason to question	on the legitimacy of the inci	dant2 lf so nlagga avnlgi	in:						
20 you have any reason to question	on the logitimacy of the mor	aont: 11 30, piease expiai							



Unused/unavailable lifting equipment

Supervisor's Report of Employment Incident

Indicate working conditions present that led to incident (please check all that apply)

Unused/unavailable sharps container	Unguarded or improperly guarded equipment					
Electrical exposure	Obstructed view					
Lack of training	Wet/slippery floor					
Poor housekeeping	Interaction with co-worker					
Interaction with patient or resident	Interaction with customer					
Chemical exposure	Motor vehicle incident					
Other:						
What changes could be made to eliminate or reduce the hazard(s) ide	ntified above?					
The above form is true and correct.						
Prepared by Sig	gnature	Date				

Unused/unavailable PPE (gloves, hardhat, goggles, etc.)



Fecha del incidente

Informe de Incidente del Supevisor

Nombre del empleado Nombre del empleador

Hora del incidente

	·	
¿Informó el empleado el incidente inmediata	amente?	
Dirección del Incidente	Ciudad, Estado	Código Postal
Fuera del sitio? (S/N)		
¿Cómo ocurrió la lesión? ¿Qué deberes del t	rabajo estaba desempeñando el empleado?	
¿Qué parte(s) del cuerpo del empleado se in	formaron como lesionadas?	
Zade parte(s) del ederpo del empleado se m	iormaion como icsionadas:	
¿Ha buscado el empleado algún tratamiento	o médico para estas lesiones? Si es así, especifique dónde y cuándo.	
¿Qué testigos estuvieron presentes cuando	ocurrió el incidente (incluyendo él mismo)?	

Fecha en que se informó el incidente



į	:Tiene usted	a	lguna razói	ı para dı	uda	ar de	e la	legi	timi	dad	del	incid	dente?	' S	i es así	, por f	favor. ex	plia	iue:

Indique las condiciones de trabajo presentes que conllevaron al in	cidente (por favor, marque todas las que apliquen).
Equipo para levantar no usado/no disponible	PPE (guantes, casco, gafas, etc.) no usado/no disponible
Contenedor de objetos punzantes no usado/no disponible	Equipo no resguardado o incorrectamente resguardado
Exposición eléctrica	Vista obstruida
Falta de capacitación	Herramientas o equipo defectuosos
Piso mojado/resbaloso	Mala limpieza
Interacción con compañero de trabajo	Interacción con paciente o residente
Interacción con cliente	Exposición a producto químico
Incidente de vehículo motorizado	Other:
¿Qué cambios se pueden realizar para eliminar o reducir el(los) pe	ligro(s) identificado(s) anteriormente?
El informe anterior es verdadero y correcto.	
Elaborado por	Puesto
Fecha de elaboración	



Witness' Report/Statement of Employee Incident

Employee Name	witness iname	witness Phone	Witness Phone Number	
Witness' Address	City, State	Zip	Offsite? (Y/N)	
Date of Incident	Time of incident			
Address of Incident	City, State	Zip	Offsite? (Y/N)	
Did you witness the above-repo	rted incident? If so, how did the injury	occur? What job duties was the em	nployee performing?	
What part(s) of the employee's b	oody were injured? Describe the type	of injury (strain, bruise, etc.)		
What did the injured employee s complained of pain, please spec	say at the time of injury? Did the injure ify the body part(s).	ed employee complain of pain at the	time of injury? If the	
What did the employee do after	the incident occurred?			
Were any other witnesses prese	nt at the time of the incident? If so, p	lease list them below.		
The above form is true and co				
Witness' Signature	Date Completed			



Informe de Incidente del Testigo

Nombre del Empleado	Nombre del Testigo	Teléfono del Testigo
Dirección del Testigo	Ciudad, Estado	o Código Postal
Fuera del Lugar de Trabajo? (Si/No)	Fecha Del Incidente	Hora del incidente
Dirección del incidente	Ciudad, Estado	Código Postal
Fuera del Lugar de Trabajo? (Si/ No)		
¿Presenció el incidente? Si es así, ¿cómo	o ocurrió?¿Qué deberes laborales estaba	realizando el empleado?
¿Qué parte(s) del cuerpo del empleado r	esultaron lesionadas? Describa el tipo de	lesión (tensión, moretón, etc.)
¿Qué dijo el empleado lesionado en el m lesión? Si se quejaron de dolor, especific	omento de la lesión? ¿El empleado lesion _l ue la(s) parte(s) del cuerpo(s).	ado se quejó de dolor en el momento de la
¿Qué hizo el empleado después de que d	ocurrió el incidente?	
¿Había otros testigos presentes en el mo	omento del incidente? Si es así, por favor	escríbalos aquí.
La forma anterior es verdadera y correct	a.	
Firma del Testigo	Fecha	

MyMatrixx By EVERNORTH

Temporary Prescription Card

Employee Information



riangle To the Injured Worker:

On your first visit, please give this form to any pharmacy listed on the back side to speed processing of your approved work-related injury prescriptions (based on the guidelines established by your employer).

Questions or need assistance locating a participating retail network pharmacy? Call the MyMatrixx Patient Care Contact Center at 800.945.5951.

Atencion Trabajador Lesionado:

En su primera visita, entregue este formulario a cualquier farmacia que se encuentre en el reverso del boleto para acelerar el procesamiento de sus recetas aprobadas para lesiones relacionadas con el trabajo (según las reglas establecidas por su empleador).

¿Tiene preguntas o necesita ayuda para localizar una farmacia participante? Llame al centro de contacto para pacientes de MyMatrixx al 800.945.5951.

•
ID#:
Your SSN is your temporary ID.
RxBIN# : 003858
PCN: WC
RxGroup #: G3YA
Date of Injury:
MM/DD/YYYY
For Workers' Compensation Only

Full Name		
Street Address or PO Box		
City	State	ZIP
Date of Birth		
Employer Name		



To the Pharmacist:

MyMatrixx administers this workers' compensation prescription program. Please follow the steps below to submit a claim. Standard first fill shall not exceed a 14-day supply or a cost of \$150. This form is valid for up to 30 days from date of injury (DOI). Limitations may vary.

For assistance, please call MyMatrixx at 888.786.9640.

Processing Steps:

- 1. Enter RxBin 003858
- 2. Enter PCN WC
- 3. Enter Rx Group Number G3YA
- 4. Enter 9-digit member ID (Patient SSN)
- 5. Enter Date of Injury

Visit www.MyMatrixx.com to locate a participating pharmacy near you!

MyMatrixx By EVERNORTH

Participating Pharmacy List

AHF PHARMACY AHOLD CORPORATION **ALBERTSONS ALIGNRX LLC AMERITA INC AURORA PHARMACY INC BIG Y FOODS INC BI-LO HOLDINGS LLC BROOKS/MAXI DRUG BROOKSHIRE BROTHERS LTD BROOKSHIRE GROCERY CO** CARDINAL HEALTH CHEN NEIGHBORHOOD MEDI-**CAL CENT** COBORN'S INC. COSTCO WHOLESALE, INC **CVS CORP** DEDICATED US HOLDINGS LLC DISCOUNT DRUG MART **ECKERD EPIC PHARMACY NETWORK ESSENTIA HEALTH EXPRESS RX** FAIRVIEW PHARMACY SVCS FAMILY FARE, LLC

FOOD LION PHARMACY FRUTH PHARMACY GENOA HEALTHCARE LLC GIANT EAGLE PHARMACY **GUARDIAN PHARMACY LLC** HAC INC HANNAFORD BROS. CO. HARPS FOOD STORES INC HARTIG DRUG HEALTH MART ATLAS LLC H-E-B LP HENRY FORD HEALTH SYSTEM HOMETOWN PHARMCY INC HY-VEE FOOD STORES INC **INGLES MARKETS** INSTYMEDS CORP KPH HEALTHCARE SERVICES KS PHARM LLC K-VA-T FOOD STORES INC LEWIS DRUGS INC LONGS DRUG STORE MARC GLASSMAN INC MEDICAP PHARMACY, INC. MEDICINE SHOPPE MEIJER PHARMACY MERCY PHARMACY SERVICES

NCS HEALTHCARE NEIGHBORCARE PHARMACY **OSBORN DRUGS INC** PATIENT FIRST PHARMEDQUEST PHARMACY PHARMERICA, INC PMR US HOLDINGS PRESBYTERIAN MEDICAL PRESCRIBEIT RX PRICE CHOPPER PHARMACY PUBLIX SUPER MARKETS, INC RALEY'S RECEPT PHARMACY LP RITE AID CORPORATION SAFEWAY, INC. SAM'S CLUB SUPERVALU PHARMACIES, INC. **TARGET** THRIFTY WHITE STORES TOPS MARKETS LLC UNITED SUPERMARKETS INC **WALGREENS WAL-MART** WEGMANS FOOD MARKETS, WEIS MARKETS INC

Visit www.MyMatrixx.com to locate a participating pharmacy near you!





\$1000 REWARD

For information leading to the arrest and conviction of any co-worker, health care professional, or the attorney representing a fraudulent workers compensation claim to Berkshire Hathaway Homestate Companies (BHHC)*.

In most states, it is a felony to make or cause to be made a knowingly false or fraudulent material statement in order to obtain workers compensation benefits. BHHC believes that any party engaging in such fraud should be prosecuted to the fullest extent of the law, including jail sentences.

Please do your part to help! Putting criminals out of operation benefits all of us, including keeping your employer's premium rates reasonable.

Call our toll-free fraud hotline immediately if you have information on a fraudulent claim.

1 (800) 300-JAIL

*Maximum reward of \$1,000 per conviction. In the event that more than one individual submits information regarding the same fraudulent claim, BHHC will equally divide the reward among those providing information used in obtaining the conviction. BHHC reserves the right to determine what information, if any, will be provided to the appropriate law enforcement agency. Criminal prosecutions are the sole responsibility of the authorities and may or may not be pursued at their discretion. Any issues regarding the interpretation of this policy shall be resolved by BHHC at their sole discretion. Program subject to change or termination without prior notice.







\$1000 RECOMPENSA

Información que lleva al arresto y a la condena de cualquier compañero de trabajo, profesional de cuidado medico, o abogado que represente un reclamo fraudulento en contra de Berkshire Hathaway Homestate Companies*.

En la mayoría de los estados es un delito grave hacer que haga una declaración de material fraudulento para obtener beneficios de Compensación al Trabajador. Berkshire Hathaway Homestate Companies cree que cualquier persona que se involucre en tal fraude debe ser procesado con todo el rigor de la ley, incluyendo SER SENTENCIADO A LA CARCEL.

Ayúdenos de su parte. El poner a estos delincuentes fuera de op eraciones nos beneficia a todos, incluso esto ayuda a mantener los réditos bajos de la as eguranza de su empleador.

Si usted tiene información sobre un reclamo fraudulento por favor llame de inmediato a nuestra LINEA GRATUITA DE FRAUDE.

1 (800) 300-JAIL

*La recompensa máxima es de \$1,000 por convicción. En caso de que más de una persona presente informaciones sobre la misma demando fraudulenta. BerkshireHathaway dividirá la recompensa por partes iguales entre aquellas persones que aportaron informaciones para obtener la convicción. Berkshire Hathaway se reserva el derecho de determinar qué informacion presentará a la agencia judicial correspondiente. El proceso de crímenes es la responsibilidad exclusiva de las autoridades, que pueden decidir si el proceso debe entablarse or no. Cualquier disputa que pudiera surgir en la interpretación de esta ofreta será resuelta por la propia Compañia de Seguros Berkshire Hathaway. Este programa está sujeto a cambios a cancelación sin aviso previo.

